



Responsible Gaming

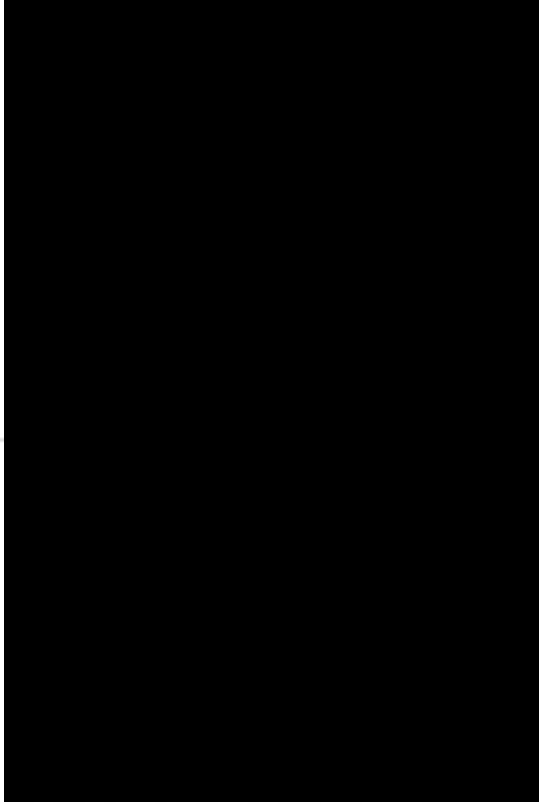


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- Introduction
- Unattended Minors
- Problem Gambling
- Important Facts
- FAQs
- Knowledge Check

Introduction

Responsible gaming at Seneca Gaming Corporation's casinos means three things:



Introduction

By the end of this course you will know your responsibilities when responding to the apparent presence of unattended minors in any area of our facilities. You will also have a basic understanding of problem gambling, where to go for help with problem gambling, and how to assist guests and Team Members who seek additional information.





Introduction

Unattended Minors

Problem Gambling

Important Facts

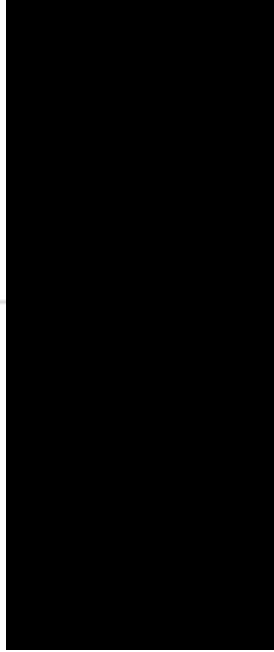
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Unattended Minors

Overview

In this lesson you will learn:

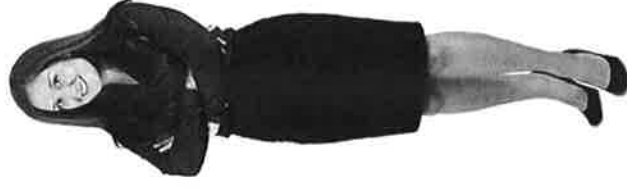


Unattended Minors

Definition of an Unattended Minor

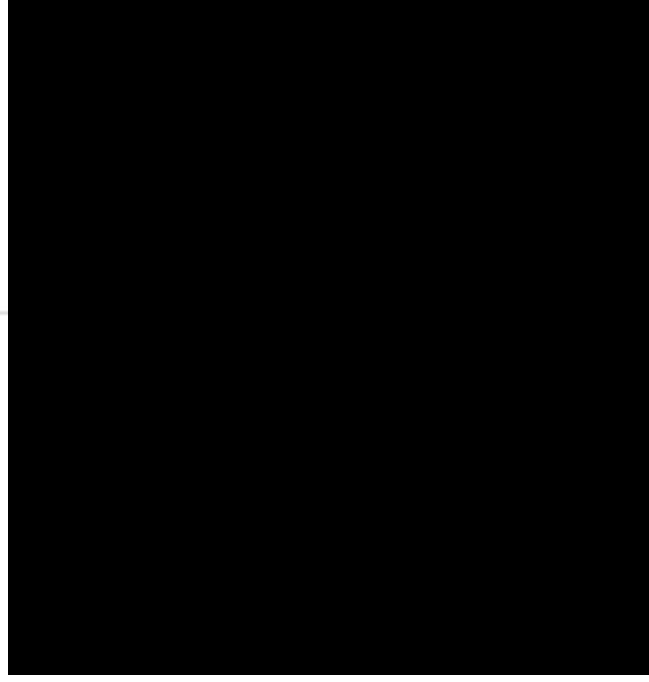
An unattended minor is any person **under the** age of 18 years old who appears to be alone in a public area and **not** in the care of a parent or responsible adult.

If you see an **unattended minor** in any area of our facilities, you have some unique responsibilities.



Unattended Minors

Your Responsibilities



What happens to an unattended minor after I notify Security?

Seneca Gaming Corporation's policy is to take minors who appear to be unsupervised into our care until we can find their parent or other responsible adult.

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Unattended Minors

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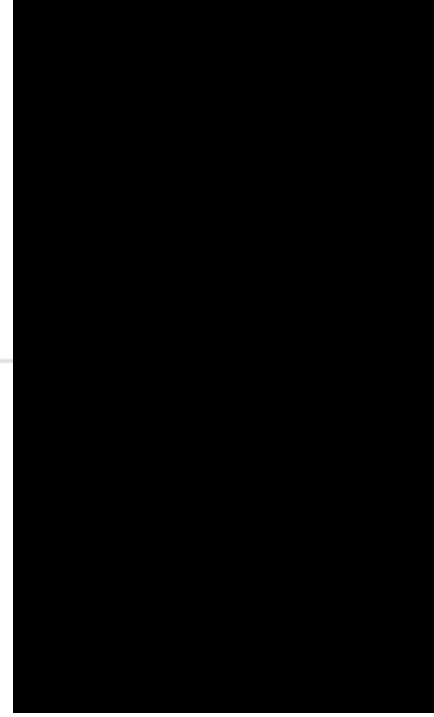
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Problem Gambling

Overview

In this lesson you will learn:



Problem Gambling

Overview



Problem Gambling

The Definition of Problem Gambling



Important Fact

It is never appropriate to diagnose a guest or a fellow Team Member with a gambling problem.

People must decide for themselves if they have a gambling problem.

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Problem Gambling

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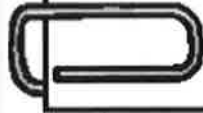
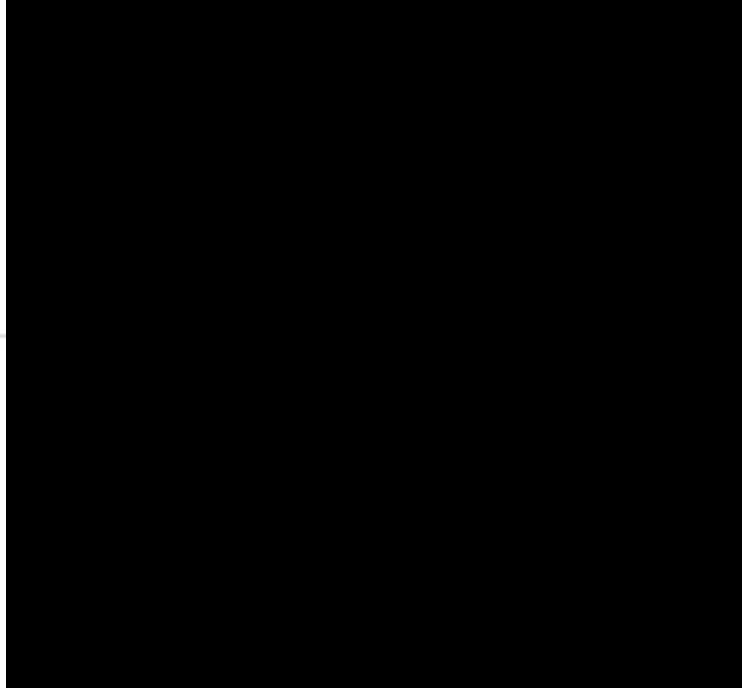
Problem Gambling

The Scope of Your Responsibility



Problem Gambling

The Scope of Your Responsibility



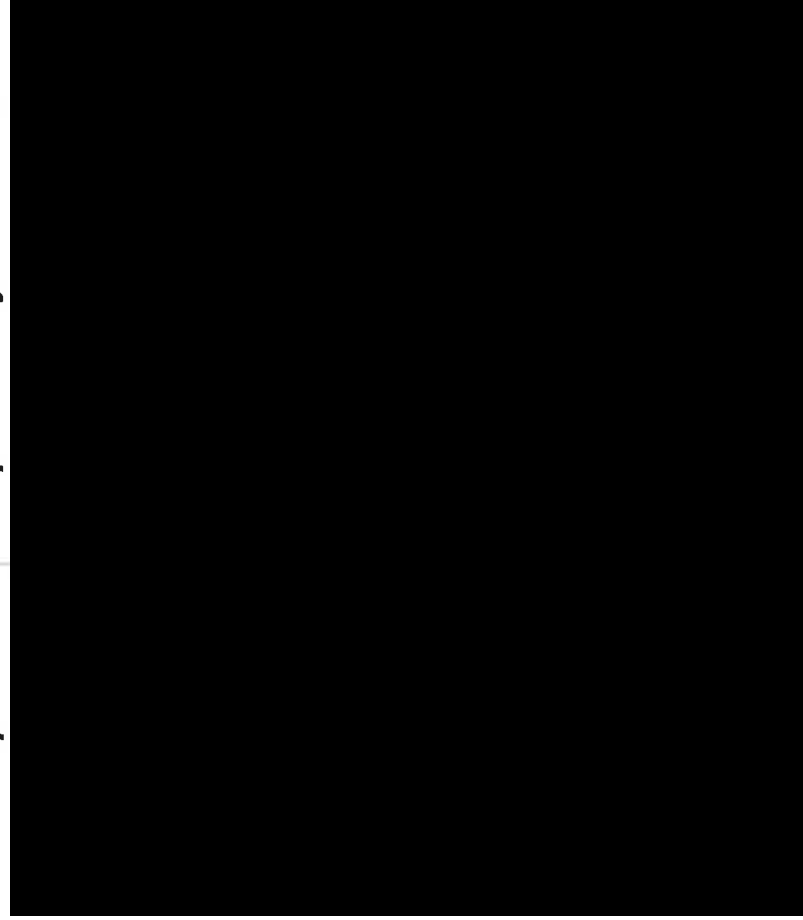
Important Fact

Seneca Gaming Corporation does not want problem gambling to harm our Team Members, guests, or community.

We take aggressive action to ensure that people have access to information about problem gambling and know where to get help when they need it. Every Team Member is expected to help with this effort by providing information to guests and Team Members when asked.

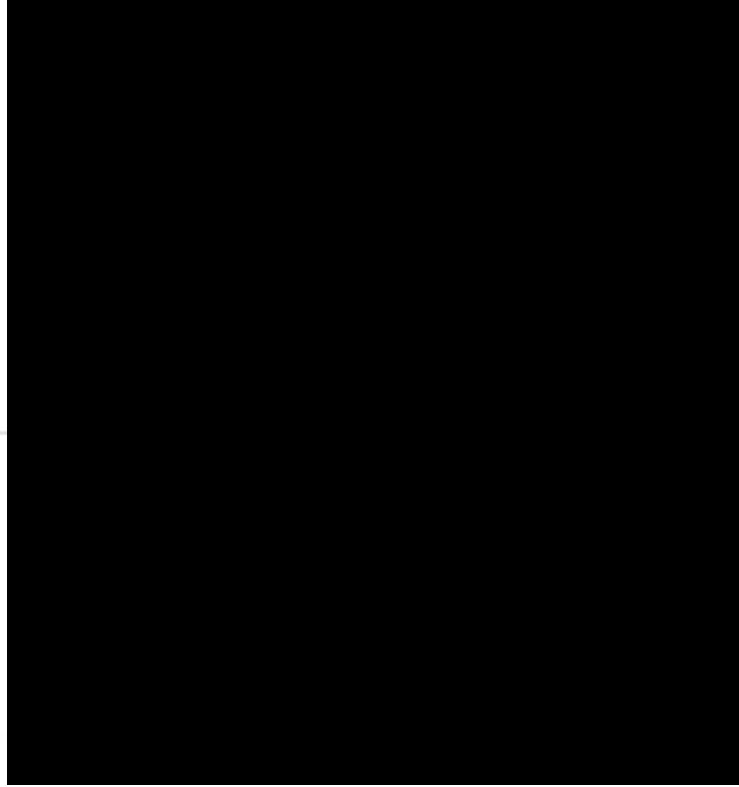
Problem Gambling

The Scope of Your Responsibility



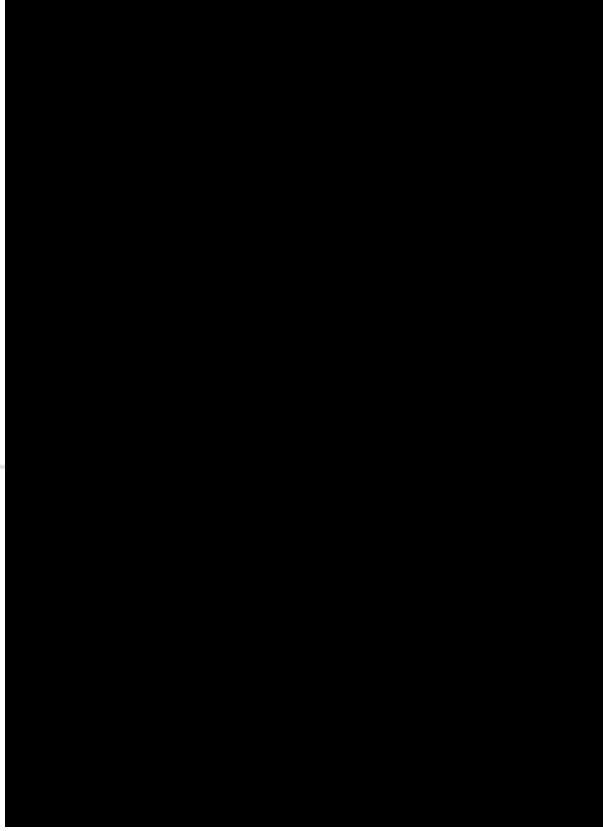
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The Scope of Your Responsibility



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The Scope of Your Responsibility



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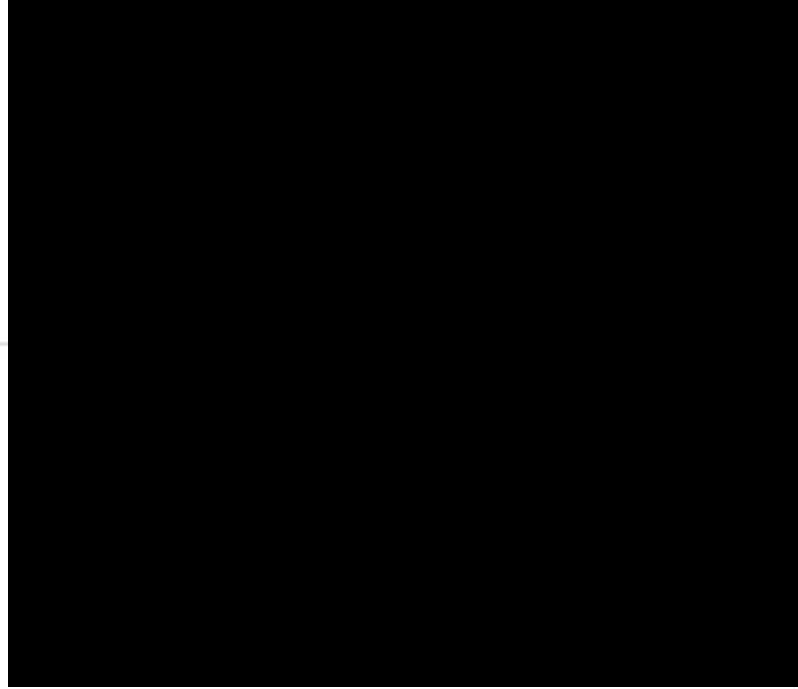
Problem Gambling

What to Do if You Need Help



What is the difference between problem gambling and compulsive gambling?

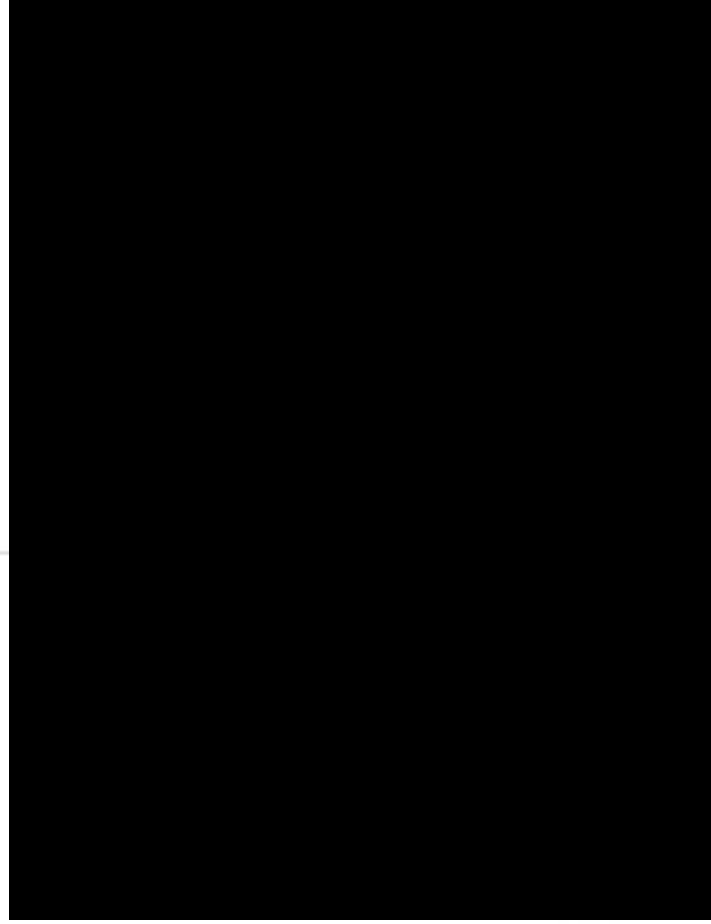
When problem gambling becomes a true addiction, it is called "compulsive" or "pathological" gambling. Compulsive gambling can affect anyone - men or women, young or old, casino Team Members or guests, and our family or friends.



what to do

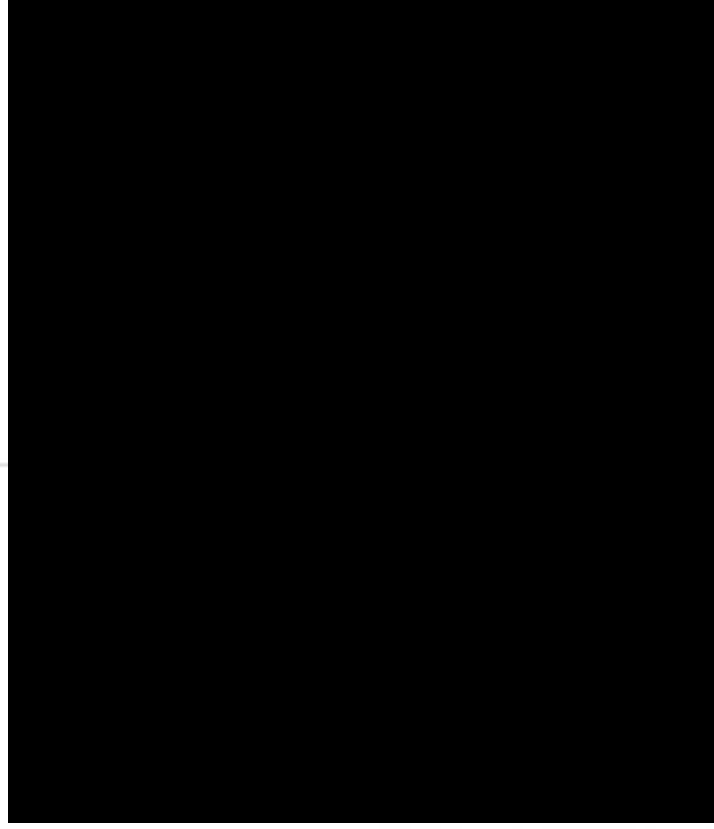
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What to Do if You Need Help



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What to Do if You Need Help



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What to Do if You Need Help





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Submit Answer

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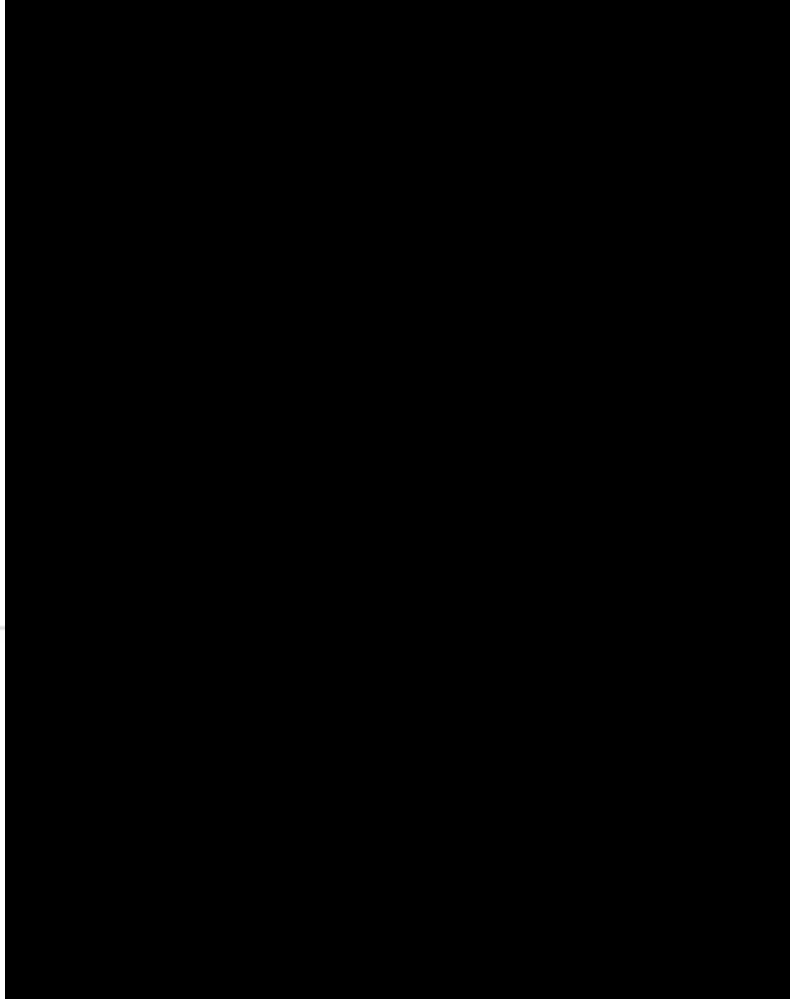
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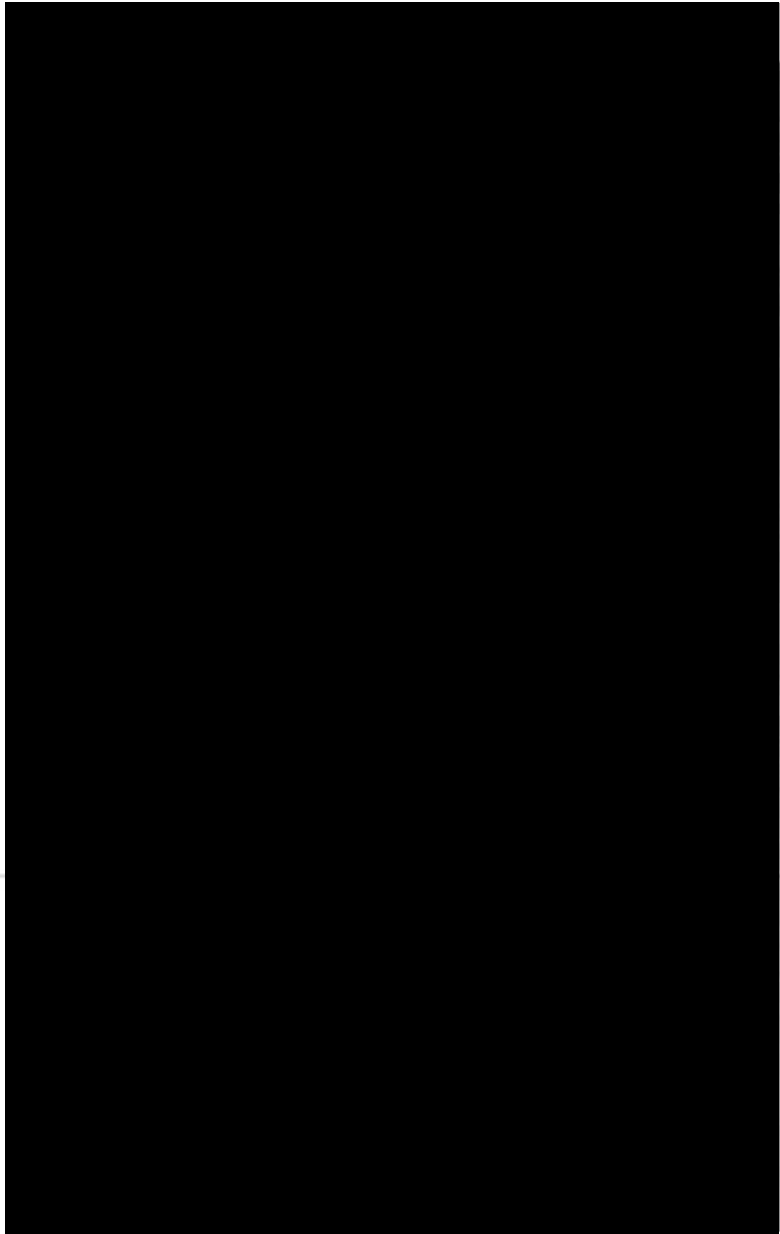
Submit Answer


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Important Facts

Click on each important fact below for additional information.






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Frequently Asked Questions



Click on each FAQ for the answer.

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Unattended Minors

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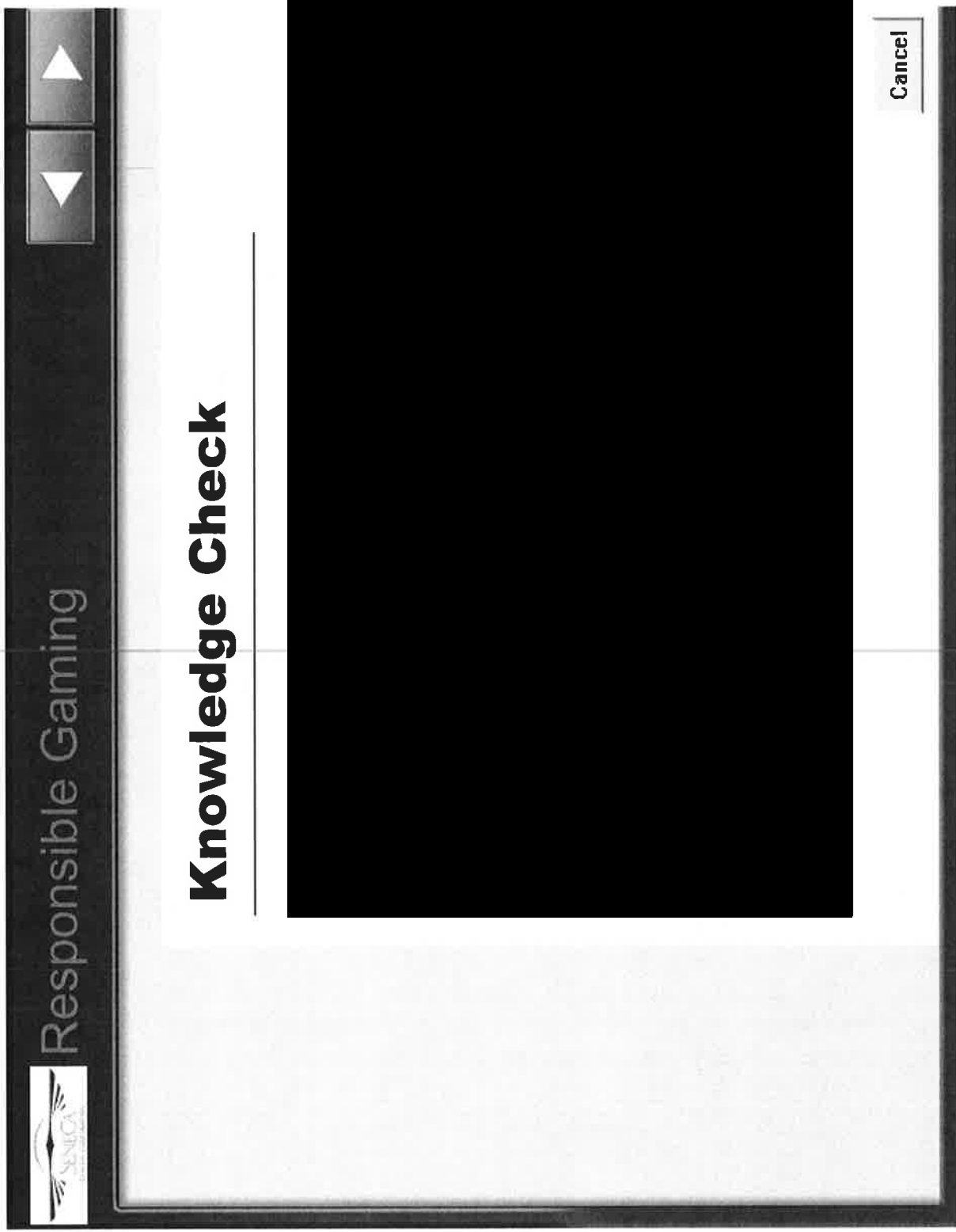
Knowledge Check


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Knowledge Check

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Cancel



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Cancel


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Cancel

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Done

Cancel

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Knowledge Check Results

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