

New York Gaming Facility Location Board  
Response to Request for Applications to Develop and Operate a  
Gaming Facility in New York State

**TIOGA DOWNS RACETRACK, LLC**

*Exhibit VIII.B.7.b.*

Tioga Downs is committed to ensuring that its project generates a high number of quality jobs, in addition to the high number of quality jobs that the existing facility already generates. In order to operate a full-scale casino, high quality jobs that require enhanced skills and training will be created. These jobs include, but will not be limited to:

- Skilled slot machine technicians
- Additional information technology jobs
- Additional security and surveillance jobs
- Management and supervisory staff for table games
- Casino table games staff (for example, dealers)
- Management and supervisory staff for hotel operations
- Guest relations personnel (for example, hotel front desk representatives)
- Management and supervisory staff for enhanced food and beverage options

In addition, Tioga Downs is committed to hiring the staff necessary, both full-time and part-time, at the opening of the full-scale facility. Tioga Downs takes customer service very seriously and understands that an understaffed facility does not lead to a favorable customer experience. Staffing plans have been submitted elsewhere in this RFA and are incorporated by reference herein; however, Tioga Downs is committed to ensuring an appropriate number of staff at the opening of the enhanced facility.

As Tioga Downs has always done in the past, Tioga Downs commits to making these high-quality jobs available to prospective employees from the Town of Nichols and the surrounding communities.