

## **Exhibit X.A.4 Self-Exclusion Policies MOHEGAN SUN AT THE CONCORD**

### **Literature and Process For Self-Exclusion**

Mohegan Sun at The Concord pledges to provide its support to the Commission to create and produce a process that would allow patrons with gambling-related problems to exclude themselves from entering a casino and participating in any casino gambling. We have played a significant role working with the regulators in both Connecticut and Pennsylvania on self-exclusion policies in those states. Attachment X.A.4.1 is the self-exclusion policy that we helped to develop in Pennsylvania.

### **Process for Mail Opt-Out**

Mohegan Sun at The Concord will ensure that any patron for any reason may request from our trained player card desk personnel to be excluded from receiving any and all promotional mail, email or other mail communications. Attachment X.A.4.2 is the policy for our Pennsylvania facility, which will form the basis for our opt-out policy in New York.