#### EXHIBIT X.A.1.

#### ON-SITE PROBLEM GAMBLING RESOURCES



The Applicant will promulgate a culture of employee awareness and education in order to ensure on-site resources for Problem Gambling are available to guests suspected of Problem Gambling behavior. The policy is to offer assistance and provide related materials to educate guests and employees of symptoms that can be associated with Problem Gambling and provide access points for professional help, readily available for addressing gambling problems. Below is a description of the on-site resources which the Applicant intends to make available to Gaming Facility guests:

- Signage posted near each entrance, ATMs, cage, and Player's Club areas, with large enough font to be easily read
- Trained personnel to assist guests with among other things:
  - > Helpline and self-exclusion
  - > Information regarding Problem Gambling resources
- Information (brochures, trained personnel, etc.) covering among other things:
  - > The self-exclusion request process
  - > Self-assessment questions to help guest determine if a Problem Gambling behavior exists
  - > Information on support services including the New York State Office of Alcoholism and Substance Abuse (OASA) HOPEline (1-877-8-HOPENY)
  - > The "Know the ODD\$.org" describing additional support services and treatment centers
  - > Local treatment resources and support

Please see attached for additional information regarding the problem gambling resources and practices of the Applicant's consultant, Global and its parent entity, the Chickasaw Nation of Oklahoma, many of which such practices the Applicant intends to incorporate into the operations of Gaming Facility.

#### Curtis L. Barrett, Ph.D., ABPP

#### Clinical and Forensic Psychology

Professor Emeritus University of Louisville

e-mail: curtisbarrett@twc.com

P.O. Box 460 Goshen, KY 40026 Cell: 502-419-8188

30 May 2014

New York State Gaming Commission P.O. Box 7500 Schenectady, New York 12301-7500

To Whom It May Concern:

Phone: 502-228-6474

It is a pleasure to comment on the Responsible Gaming Program that has been developed at Remington Park Racetrack and Casino (Global Gaming RP, LLC) in Oklahoma City, OK, a property of Global Gaming Solutions, LLC.

My comments are based on close observation of the program as well as familiarity with its development over almost a decade. These observations have included interviews of the program's First Responders and attendance at their training programs. Many of these observations have been unannounced and, thus, I believe I have a very realistic understanding of the program's actual operation and effectiveness. In other words, I have seen the results of the training in the environment where it is intended to be effective.

The professional background that my comments are based in include a forty year career in the addictions field, including formal credentialing, and some twenty five years in the gambling addiction field in which I am also credentialed (e.g. as a gambling addiction counselor and supervisor). I have been a consultant, over the years, to racetracks (e.g. Churchill Downs Inc, NYRA), racinos (e.g. Ruidoso Downs, Hoosier Park), state operated Lotteries (e.g. Kentucky, Ohio, New Brunswick), charitable gaming (KY), the Association of Racing Commissioners International (ARCI, recipient of the William H. May Award), the National Gaming Impact Study Commission and the NCLGS equivalent, Councils on Problem Gambling (e.g. founder of the KY Council on Problem Gambling, representative to the National Council on Problem Gambling), the National Thoroughbred Racing Association (NTRA), and account wagering businesses (e.g. TVG and Youbet.com AWARE Programs.) With Eclipse Award winner Don Clippinger, I am co-author of the Responsible Wagering Resource Guide for Racetrack Managers which remains the industry's standard publication. Mr. Clippinger and I, most recently, summarized our personal journey, since 1989, in developing First Responders for gaming businesses that must deal with patrons who experience gambling disorders (NCPG Newsletter Volume 17 Issue 1, 2014). This, we intended to be a blueprint for racinos and casinos that aspire to having a true, state of the art Responsible Gaming Program.

It is my opinion that the Problem Gambler Assistance Program that has been developed at Remington Park stands head and shoulders above the majority of such programs that exist today and easily ranks with, or exceeds, the very best of them. In addition to the company's adoption of an excellent model, this is accounted for by two interrelated factors. First, from the beginning there has been firm support for the program by top management, especially Mr. Scott Wells, who is a veteran of successful operations in horse racing and who has expanded his expertise into racino operations. There has never been a need of the program that has not been met and new initiatives have been encouraged.

Second, the Director of Compliance for the organization, Mr. Lloyd Rolfes, is experienced in casino operations, including Responsible Gaming Programs, and he has been dedicated to going well beyond the minimum of required practice that I have observed at scores of gambling operations. While these leaders have no doubt about the need for their business to be profitable, they are also aware that there is a moral standard to be met in dealing with any gambling addiction that was not prevented. This is a rare combination of motivations, in my experience.

Before Global Gaming Solutions, LLC acquired Remington Park, the Problem Gambler Assistance Program was in place and functioning. To its great credit, the new owner not only endorsed the existing program but encouraged its being established as a standard for any other properties that it might operate. There is no doubt in my mind that the Problem Gambler Assistance Program that I have observed and evaluated will be established at any new properties that the company may develop.

With regard to my comment about recognition of a moral standard it is, in my opinion, incumbent on a gambling operation that is endorsed by state government to demonstrate this concern, as Global Gaming Solutions has. I am confident that any facility that Global Gaming Solutions is associated with will reflect this concern for the gambler and his or her family.

I trust that the foregoing has been helpful. If I may provide further clarification, please let me know.

Sincerely,

Curtis L. Barrett, Ph.D., ABPP

cc: Global Gaming Solutions (RP)



### The Chickasaw Nation, Office of the Gaming Commissioner Self-Exclusion Program

#### What is the Self-Exclusion Program?

The program was established in 2005 to allow people with a gambling problem to voluntarily exclude themselves from gambling in any Chickasaw Nation gaming facility. For more information, you can contact the Office of the Gaming Commissioner about the program.

#### How does an individual get placed on the self-exclusion list?

An individual must fill out a "Request for Self Exclusion Form" and submit it in person to the Chickasaw Nation, Office of the Gaming Commissioner at its Ada, Goldsby or Winstar offices, to any security at any Chickasaw Nation Gaming facility, or local facility management. When an individual files the form, he/she will be required to provide identification (with a copy of such identification placed with the form) and should be photographed if at all possible.

#### Can an individual just mail back the completed application?

No. An Individual must submit it in person. This is for his/her own protection.

(continued inside)

### The Chickasaw Nation, Office of the Gaming Commissioner Self-Exclusion Program

(continued)

Can a person request his/her spouse or an elderly parent with a gambling problem be excluded?

No. A person cannot request anyone else be excluded. The Self exclusion program is entirely voluntary and must be done by the individual seeking exclusion.

#### What will happen after an individual signs up for self-exclusion?

The gaming commissioner will accept such request and then notify the individual that he/she has been barred from all Chickasaw nation gaming facilities.

The CNOGC will distribute a photograph and description of the individual to each gaming facility. The gaming facilities will then remove the individual from any mailing lists and make notations in their computer files that the individual is ineligible for any kind of complimentary service.

### What will happen if an individual tries to gamble in a gaming facility while he/she is on the Barred individual list?

After an individual is placed on the "Barred Individual" list, a gaming facility should refuse to accept his/her wagers and ask the individual to leave the gaming area. If he/she does gamble, the individual is unable to collect winnings or recover any losses.

#### the Chickasaw Nation Gaming Commission Operation First Step

"If gaming is affecting your life and you are thinking about change, you've already taken the first step"

Should any of the following questions apply to you please consider looking at your gambling more closely. If you have any questions or need help, please contact the Gaming Commission or local facility management.

#### In the past 12 months-

- 1. Have you spent a great deal of your time thinking of ways to get money for gambling?
- 2. Has stopping gambling or cutting down how much you gambled made you feel restless or irritable?
- 3. Have you gambled to forget about stress?
- 4. After losing money gambling, have you gambled to try to win back your lost money?
- 5. Have you lied to family members or others about how much you gambled?
- 6. Have you done anything illegal to get money to gamble?
- 7. Have you lost or almost lost a significant relationship, job, educational or career opportunity because of your gambling?
- 8. Have you relied on others (e.g. family, friends, or work) to provide you with money to cover your gambling debts?
- 9. Have you tried to quit or limit your gambling, but couldn't?

(support services and other information on back)

#### **Support Services**

- Oklahoma Association for Problem and Compulsive Gamblers (OAPCG)
- Chickasaw Nation Gaming Commission (CNGC)
- National Council on Problem Gambling (NCPG)
- Gamblers Anonymous (GA)

Under contract with the Oklahoma Department of Mental Health and Substance Abuse Services and supported by member organizations OAPCG is responsible for providing up-to-date information on problem gambling issues.

The OAPCG strongly encourages the use of a national toll-free helpline, operated solely by the National Council on Problem Gambling, Inc (NCPG). NCPG provides 24-hour staffed daily telephone coverage, supportive intervention and resource and referral information to persons seeking assistance regarding problem gambling close to you.

The helpline number 1-800-522-4700 is available to those who desire information and assistance. A trained staff is available to handle to crisis and non-crisis calls addressing problem gambling. Callers are often seeking information and/or referral to professional treatment, an area Gamblers Anonymous (GA), or a community health or human service provider.

#### Web site - http://www.oapcg.org/index.html

The National Council on Problem Gambling 216 G Street NE, Suite 200 Washington, D.C. 20002 1-202-547-9204 — Fax 1-202-547-9206 E-mail: ncpg@ncpgamling.org

#### 24 Hour Confidential Help Line - 1-800-522-4700

Chickasaw Nation Gaming Commission 902 Arlington Ctr Suite 228 1500 N Country Club Rd Ada, Ok 74820 Phone: 1-580-310-0570 Fax: 1-580-310-0571

Some

## Mistaken Beliefs

# Problem Gamblers have:

- > I won big once and I can do it again!
- > This time I will win and make everything right!
- > I've got it figured out this time!
- > I am going to win because I feel lucky!
- > It is their fault I lost!
- > I can beat the odds!
- > I am due!
- > I just need a little bit of a run!
- > I can't stop!
- > I am weak!
- > I am a failure!
- > I ruined everything!
- > There is no hope for me!

The first step in dealing with a gambling problem is to admit the *possibility* of a gambling problem and make an appointment with a counselor for an assessment of your gambling behavior.

HELP IS AVAILABLE!

# WARNING SIGNS

### Do you:

- > bet or lose more or gamble longer than planned?
- > go to work late or miss work or school in order to gamble?
- > feel guilt or shame, or lie about gambling? make attempts to stop gambling but always go back?
- > use money from income or savings that is needed to pay bills?
- > break the law or consider breaking the law to finance gambling?
- > borrow money or use credit cards to finance gambling or pay gambling debts?
- > feel depressed or suicidal because of gambling losses?
- > become impatient or ignore family and friends?
- > sell possessions or steal money in order to gamble?
- > gamble to get money to meet financial obligations?
- > have unexplained money or new possessions?
  - > often gamble until the last dollar is gone?
- > lose sleep caused by thoughts of gambling?

  If you or someone you know answers "Yes" to any of these questions, please consider seeking assistance from a professional regarding this gambling behavior.

# Do You or Someone You Know Have a Gambling Problem?



Help for Problem Gamblers and their Families

# Do You or Someone You Know Have a Gambling Problem?

Problem gambling is gambling to the extent that is causes emotional, family, legal, financial or other problems for the gambler and the people around the gambler. Any kind of gambling can become a problem to the gambler and his or her family.

Check out our website a www.achancetochange.org or see www.ncpgambling.org for more information.

A Ghance
To Change
FOUNDATION

United Way Partner Agency

omiter o Wey 5228 Classen Circle Oklahoma City, OK 73118 (405) 840-9000

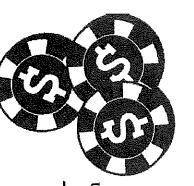
(405) 840-9000 www.achancetochange.org

A P TC

People usually gamble because it is fun and/or to gain something of larger value. Gambling includes everything from buying a lottery ticket to playing bingo to betting on the outcome of a sports event.

# FIRST COMES THE WINNING -

Who would become a problem gambler if they never won?



THEN COMES THE LOSING

Casinos, bingo parlors, bookies race tracks are businesses - big profitable businesses.



What have I done? What am I doing? I will never get out of this. I can't stop!



Services for the problem gambler and his or her family at A Chance to Change are available at minimal cost through a grant from the Oklahoma State Department of Mental Health and Substances Abuse Services.

Call A Chance to Change at (405) 840-9000. Help is available

#### Remington Park Self-Exclusion Request

Instructions for Application to be placed on Self-Exclusion List for Voluntary Exclusion from entry to Remington Park Racetrack, Casino and Off-Track Wagering Facilities:

#### Instructions

- 1. Please carefully read these Instructions, Acknowledgement and Waiver/Release before completing the Application to be placed on our Self-Exclusion List. Initial each page to indicate that you have read, understand and agree with the contents of each page.
- 2. An Application may be requested in person or by mail. If requesting in person, the individual requesting self-exclusion may discreetly make this request through any Security Staff Member or Casino Shift Supervisor. You also may request self-exclusion through Remington Park's web-site (<a href="www.remingtonpark.com">www.remingtonpark.com</a>) or via a written request for the application mailed to Remington Park's, Director of Security at the address below:

Director of Security Remington Park One Remington Place Oklahoma City, OK 73111 (405) 424-1000 (405) 425-3200

If applying in person, you must supply official government issued identification that contains your signature and a photograph (e.g. driver's license, passport, alien green card, military identification card, etc.). Your photograph may additionally be taken by Remington Park personnel.

3. If submitting an Application by mail, the completed, notarized Application for Self-Exclusion should be sent to:

Remington Park
Director of Security
One Remington Place
Oklahoma City, OK 73111

You must <u>include a clear copy of a photo ID</u> such as a Photo Drivers License, Passport, Military ID card, Alien Green Card, etc. that includes your photograph, signature and identifying information.

- 4. Disclosing your social security number ("SSN") to Remington Park is voluntary. Failure to provide your SSN number is not grounds for denial of your request for self-exclusion. If provided, your SSN will be used to further aid in identifying you as a self-excluded person at the cage or other money handling locations.
- 5. Once Remington Park determines the application process is complete, you will receive a letter stating that your application for self-exclusion is approved and the date that your name has/will be placed officially on the self-exclusion list. You must remain on the self-exclusion list for at least one (1) year from that date. Your name will remain on the self-exclusion list indefinitely, unless, if after one year, you submit a Request for Removal from Voluntary Self-Exclusion List form.

Applicant	must 1	ınıtıal	each	nage:	
- ppiiouiii	III GOU	IIII	Cucii	P450.	

INTERNAL DOCUMENT ONLY Form SC019

Fwd to Comp	liance
	Page two, of four

### APPLICATION TO BE PLACED ON SELF-EXCLUSION LIST FOR VOLUNTARY EXCLUSION FROM ENTRY TO REMINGTON PARK RACETRACK, CASINO, REMINGTON PARK OFF-TRACK WAGERING SITES AND ALL FACILITIES OWNED OR OPERATED BY GGRP, LLC

#### **Self-Exclusion Application Form**

INTERNAL DOCUMENT ONLY

This form is to be completed by the patron requesting to be placed on the self-exclusion list for voluntary exclusion from entry to Remington Park Property, Remington Park off-track wagering facilities and all other GGRP, LLC wagering facilities listed on Schedule 1 of this form. (collectively "GGRP, LLC wagering facilities").

PLEASE CLEARLY PRINT OR TYPE THE ANSWERS TO THE FOLLOWING QUESTIONS IN THE SPACES PROVIDED.

NAME:					
LAST (INCLUDE SR., JR., III, ETC.), FIRST, MIDDLE					
. DO YOU USE ANY OTHER NAME OR NAMES? YES NO  IF YES, LIST THE ADDITIONAL NAME(S) BELOW (INCLUDE MAIDEN NAME, ALIASES, NICKNAMES OR ANY OTHER NAME):					
MAILING ADDRESS:					
NUMBER AND STREET APT#					
CITY, STATE, ZIP CODE  TELEPHONE NUMBER(s): Home  Cell (AREA CODE) + 7-DIGIT NUMBER					
SOCIAL SECURITY NUMBER*:*Disclosure of your Social Security number is voluntary. See instructions for further details.					
DATE OF BIRTH:  MONTH, DAY, YEAR  ATTACH RECENT PHOTOGRAPH HERE					

Applicant must *initial* each page: \_\_\_\_\_

Page three, of four

Form SC019

7. HEIGHT: 8. WEIGHT: LBS					
9. GENDER:(M) MALE (F) FEMALE					
9. GENDER(M) MALE (I') PEMALE					
10. HAIR COLOR:11. EYE COLOR:					
12. OTHER DISTINGUISHING PHYSICAL CHARACTERISTICS:					
Marks, Scars, Tattoos, Physical Uniqueness					
13. TYPE OF PHOTO ID OFFERED:					
Driver's License, Military ID, Other Government ID (Please Specify)					
ACKNOWLEDGMENT					
I am voluntarily placing myself on the Self-Exclusion List and acknowledge the following:					
I am a problem gambler					
During my period of self-exclusion, I may not enter any Remington Park Property (Racetrac Casino, Backside, Parking Lot, etc.), any Remington Park off-track wagering facility, or any GGRP, LLC wagering facility for any reason, and if I improperly do, I am subject to immed ejection from and by said facility.	y other				
During the period of my voluntary self-exclusion, I can not collect winnings, an item of valurecover losses, in any manner or proceeding, resulting from or related to wagering at the rac casino or off-track wagering facility.					
During the period of my voluntary self-exclusion, as a self-excluded person, I may not open or maintain a membership with the Remington Park Player's Club or any other player rewards program offered by GGRP, LLC or any other GGRP, LLC wagering facility.					
I understand that I will remain on the self-exclusion list for a minimum period of one year.					
I have read, understood, submit to and will comply with all provisions relating to the Self-E Policy and the related Self-Exclusion Waiver and Release, set forth herein.	xclusion				
I certify that the information I have provided on the application form is true and accurate an my responsibility to furnish in writing any change in information disclosed in the application					
12. <u>SELF-EXCLUSION PERIOD</u> (Chose One)ONE YEARFIVE YEARLIF	FETIME				
REMINGTON PARK/ GGRP, LLC SELF-EXCLUSION WAIVER AND RELEASE					
I hereby release and forever discharge Remington Park, GGRP, LLC and each of their respective share subsidiaries, directors officers, employees, agents, and representatives from any liability to me and my admit executors, heirs and assigns for any harm, monetary or otherwise, which may arise out of or by reason of omission relating to this request for self-exclusion or my request for removal from the self-exclusion list incits processing or enforcement, (2) the failure to withhold wagering privileges from, or restore wagering privileges.	inistrators, any act or cluding (1)				

(3) permitting me to engage in wagering activity at Remington Park, any of its off-track wagering facilities, or any other GGRP, LLC wagering facility while on the list of self-excluded persons, (4) disclosure of the information contained in

the self-exclusion request or list, except for a willfully unlawful disclosure of such information.

Applicant Initials \_\_\_\_\_

#### **ACKNOWLEDGEMENT**

I am knowingly and voluntarily requesting exclusion from all wagering activities at Remington Park, any of its off-track wagering facilities and any other GGRP, LLC facility because I am a problem gambler. I understand that GGRP, LLC and Remington Park will take reasonable measures to comply with my requests, but neither GGRP, LLC nor Remington Park is undertaking any legal responsibility to deny the services to me. I certify that the information that I have provided is true and accurate, and that I have read, understand, and agree to the waiver and release included with the request for self-exclusion. I am aware that my signature below authorizes Remington Park and each GGRP, LLC wagering facility to authorize my exclusion indefinitely after a minimum of one year, until such time as I submit a written request to Remington Park or any other GGRP, LLC wagering facility for consideration of reinstatement of permission to be present in any of such entity's, wagering facility or property. I understand that if found within Remington Park or any other GGRP, LLC wagering facility property after initially having been voluntarily excluded, I may be subject to arrest for criminal trespass. Further, I authorize Remington Park to send a copy of my request to all GGRP, LLC wagering facilities. I am aware and agree that during any period of self-exclusion, I shall not collect any winnings or recover any losses resulting from any wagering activity at Remington Park, any of its off-track wagering partner properties or any other GGRP, LLC wagering facility and that any money or thing of value obtained by me from or owed to me by Remington Park or any other GGRP, LLC wagering facility as a result of wagers made by me while on the self-exclusion list shall be subject to forfeiture. Furthermore, I agree that any money or thing of value obtained by me from, or owed to me, by Remington Park or other GGRP, LLC wagering facility as a result of wagers made by me while on the self-exclusion list shall be subject to forfeiture. I am aware that during my period of self-exclusion I will be denied access to any Remington Park Player Club or other GGRP, LLC wagering facility player reward program promotions, offers or memberships relating to wagering activities at Remington Park, any of its off-track wagering sites or any other GGRP, LLC wagering facilities.

SIGNED: DATE:

WITNESS:	DATE:
(Only if mailed) NOTARY PUBLIC SIGNATURE: I hereby certify that the above signed individual appeared before	DATE:
Notary Info/ Seal:	ore me on the date indicated.
Remington Park and GGRP, LLC Support Resp For Help Call (800) 522-4700 (Nat. Council on Problem Ga	e e
DO NOT WRITE BELOW FOR REMINGTON TYPE OF I.D. OFFERED	
I certified that the signature of the person requesting sus that contained on the above identification credentials, person appears to agree with his or her actual appearance	pension of wagering privileges appears to agree with and any physical description or photograph of the
	OHRC License #:
Facility Representative (Print)	
Facility Representative Signature	Date:
Director of Security	Date:
Signature	
GM Signature (Optional)	Date:

INTERNAL DOCUMENT ONLY Form SC019