

EXHIBIT VIII.C.7.h – Outsourcing of Linen, Housekeeping and Laundry

Specify in Exhibit VIII.C.7.h. whether linen supply, housekeeping, and laundry will be outsourced or retained within the Gaming Facility operations.

Capital View Casino & Resort housekeeping responsibilities will be maintained through our own personnel and management. This decision is based upon many factors, but is primarily focused on our focus on providing exemplary customer service. Housekeepers often find themselves in customer-facing interactions which are important opportunities to provide a world class experience for our guests. Our housekeeping staff will be trained in our customer service standards and held to the same customer service standards as our other employees.

Areas of outsourcing include linen supply and laundry. These areas will be outsourced, with preference given to locally-operated businesses.

